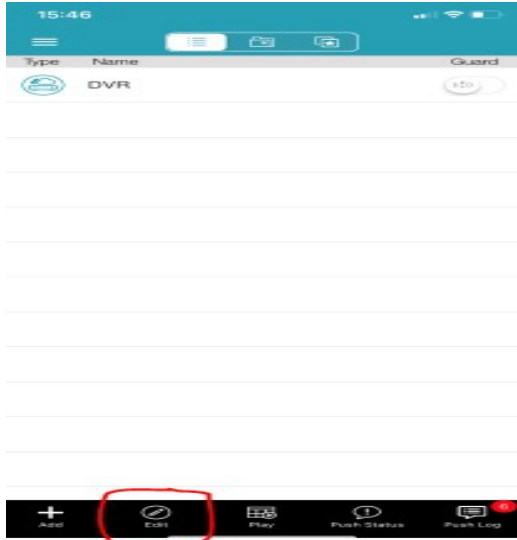
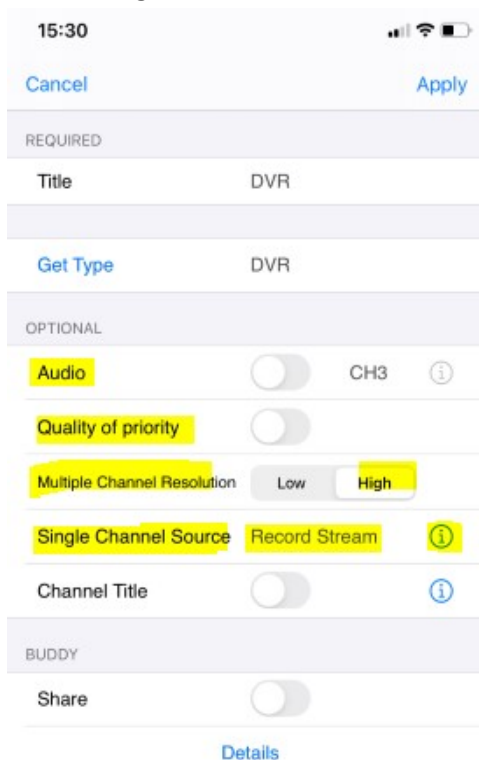


Eagle Eyes app settings to improve remote access picture quality

1. Get customer to open the eagles eyes app on their phone
2. Click on edit on the bottom of the app and select your **DVR** to edit settings



- 3.
4. Change the following settings
 - a. Audio to = **OFF**
 - b. Quality of priority = **OFF**
 - c. Multiple Channel Resolution = **HIGH**
 - d. Single Channel Source = **Record Stream**



- 5.
6. Click **Apply** to save your changes