

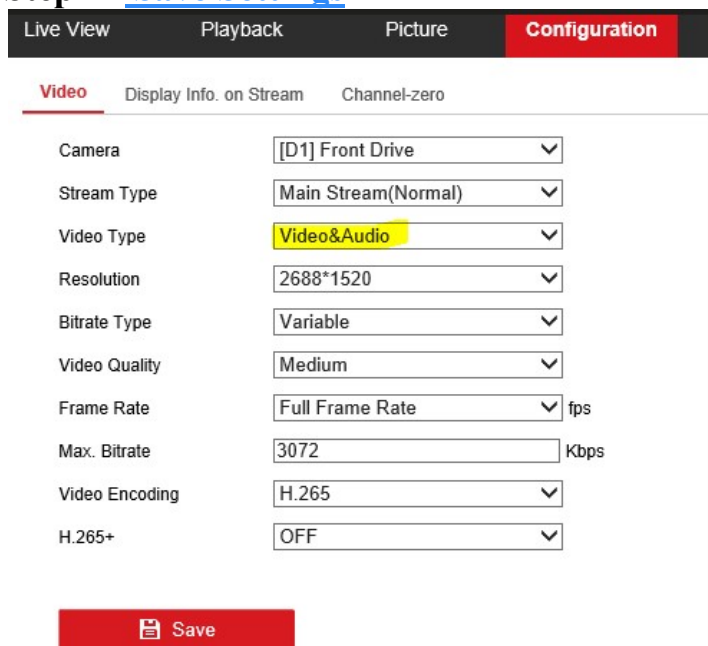
Enable audio recording on a Hikvision system

Step 1 - Log-into your hikvision system

Step 2 - Go to [Configuration](#)

Step 3 - Click [Video Type](#) and set the video type to [Video&Audio](#),

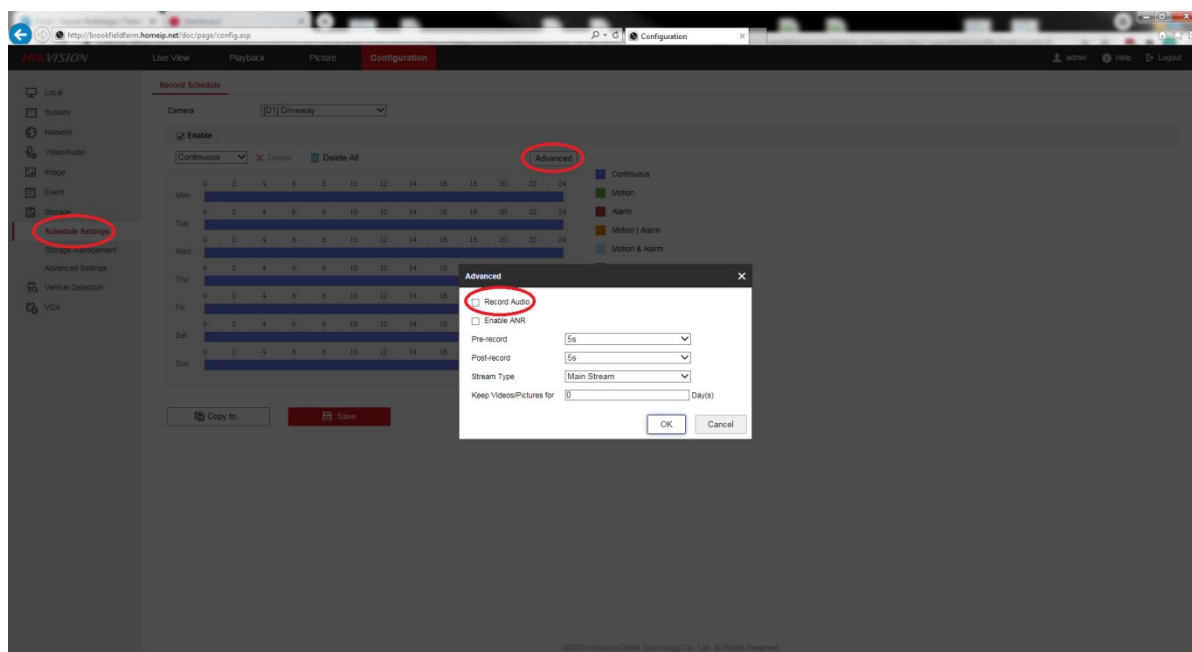
Step 4 - [Save Settings](#)



The screenshot shows the 'Configuration' tab in the Hikvision web interface, specifically the 'Video' section for 'Channel-zero'. The 'Video Type' dropdown is highlighted in yellow and set to 'Video&Audio'. Other settings include Camera: [D1] Front Drive, Stream Type: Main Stream(Normal), Resolution: 2688*1520, Bitrate Type: Variable, Video Quality: Medium, Frame Rate: Full Frame Rate (fps), Max. Bitrate: 3072 (Kbps), Video Encoding: H.265, and H.265+: OFF. A red 'Save' button is at the bottom.

Setting	Value
Camera	[D1] Front Drive
Stream Type	Main Stream(Normal)
Video Type	Video&Audio
Resolution	2688*1520
Bitrate Type	Variable
Video Quality	Medium
Frame Rate	Full Frame Rate (fps)
Max. Bitrate	3072 (Kbps)
Video Encoding	H.265
H.265+	OFF

Step 5 – To record audio, [Schedule Settings – Advanced – Select Record Audio](#), Click ok and SAVE settings



The screenshot shows the 'Record Schedule' tab in the Hikvision web interface. The 'Record Schedule' section is active, showing a calendar view for 'Camera: [D1] Driveway'. The 'Advanced' tab is selected, and the 'Record Audio' checkbox is checked. The 'Advanced Record Audio' dialog box is open, showing settings for 'Record Audio', 'Pre-record' (5s), 'Post-record' (5s), 'Stream Type' (Main Stream), and 'Keep Videos/Pictures for' (0 Day(s)). The 'OK' button is highlighted.

Record Schedule

Camera: [D1] Driveway

☒ Enable

Continuous ☒ Motion ☒ Alarm ☒ Motion & Alarm

Advanced

☒ Record Audio

☐ Enable AVR

Pre-record: 5s

Post-record: 5s

Stream Type: Main Stream

Keep Videos/Pictures for: 0 Day(s)

OK Cancel

> Enable audio on the Live View Page

Step 1 - Go to [Live View tab](#)

Step 2 - Enable the audio output by clicking the audio icon and adjust its volume.



> Enable Audio on NVR

Step 1 - Log-into your NVR

Step 2 - Make sure that video footage is recorded on the NVR .

Step 3 - In the [Playback](#) tab - click enable audio icon.



How to start two-way audio via iVMS-4500 app

Step 1. Add your camera to the iVMS-4500 app, make sure the camera shows up correctly.

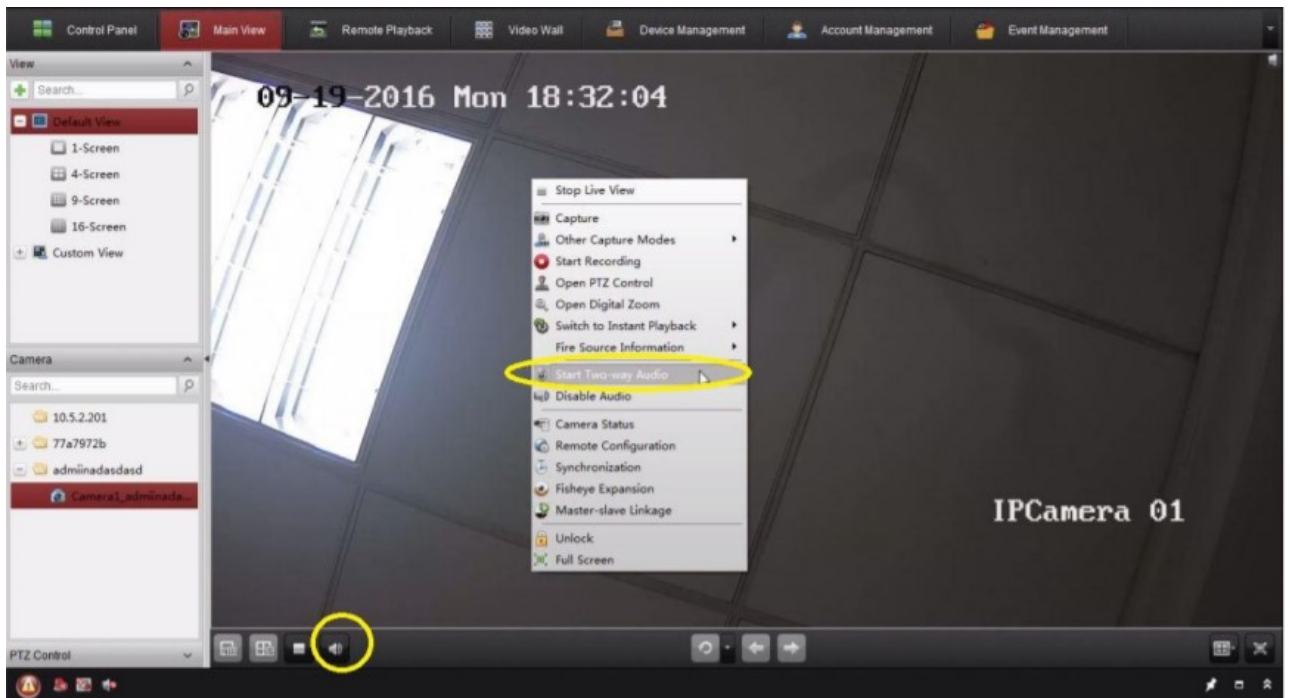
Step 2. Click the microphone to enable two-way audio. If there's a red line over the microphone that means it is disabled.



How to start two-way audio via iVMS-4200 (computer software)

Step 1. Add your camera to iVMS-4200 client. Make sure it's working correctly.

Step 2. Go to Main View, enable the Audio Output, then right-click your mouse in the live view interface and select Start Two-way Audio.



Step 3. If you add your IPC to NVR and this NVR is added in the iVMS-4200 client, you need to select the Start IP Two-way Audio to speak to your IPC. If you select Start Two-way Audio, you will speak to the NVR.

