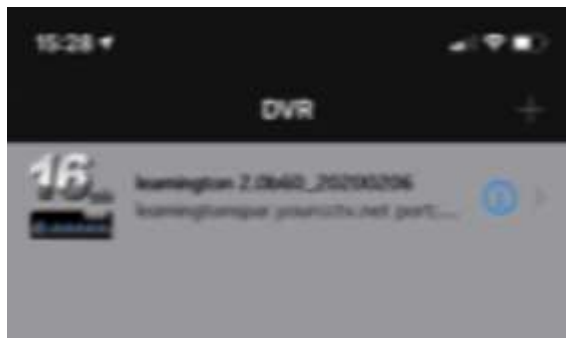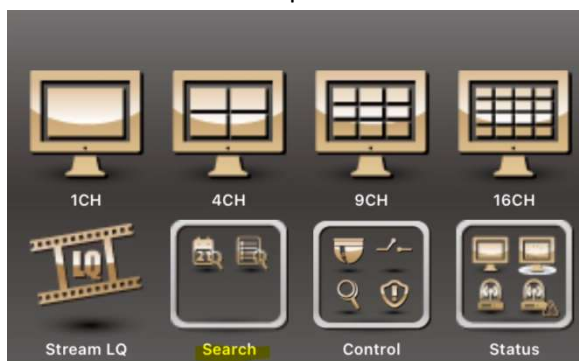**How to download video footage using the SoCatch app**

1. Please make sure that the SoCatch app installed on your mobile device has permission to camera on your device so that selected video footage can be saved to the camera on the device
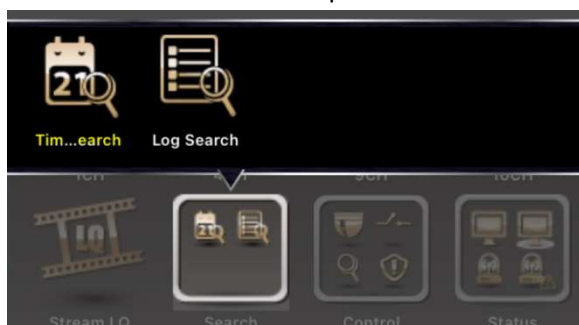

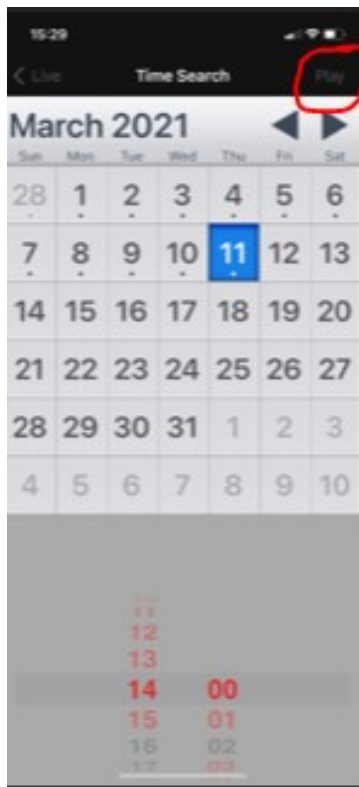
2.
3. Open the SoCatch app and connect to your cctv system
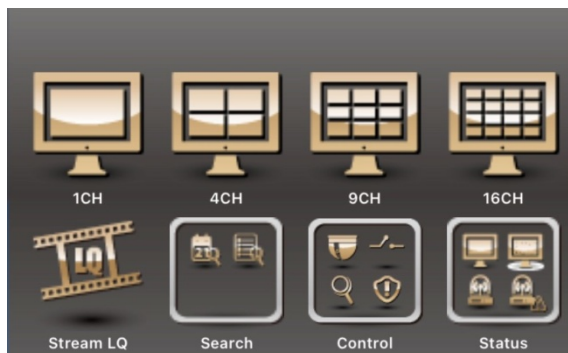

4.
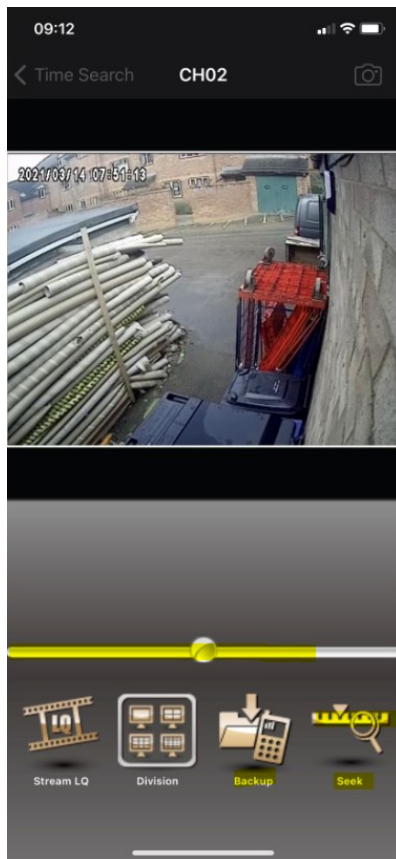5. Now select the search option

6.
7. Selected the Time-Search option

8.
9. Now enter a Date and Time of the video footage required and click Play in the top right hand corner to play the video footage.

10.

11. If you only want to view video footage from one camera , you can change the view by on the 4ch – 9ch etc option and then with multiple cameras open, click on the required camera
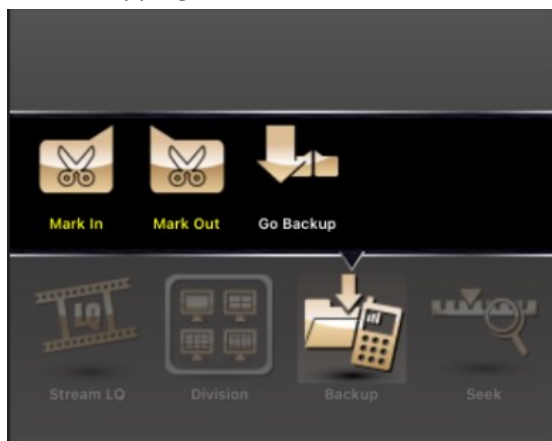

12.

13. With single camera footage open on the app, Click on the **SEEK option** and use the slider option to search and find the required footage and then selected **Backup option**

14.

15. With the require time frame of the video footage playing on the camera select the **Mark In** to start clipping the video and **Mark Out** to end the video clipping the select **Go Backup**

16.

17. With the footage selected, click **Calculate**

18.

19. Click **Start Backup** and let the backup start to download

20.

21. Even if the download does not seem to complete, open the camera app on your mobile device and should have camera footage from the required clippings (please note that you might video footage from all connected camera's)