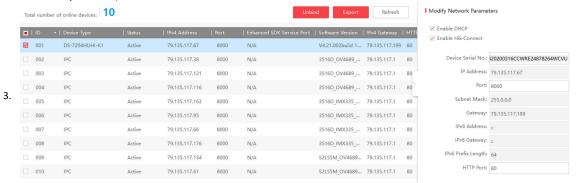
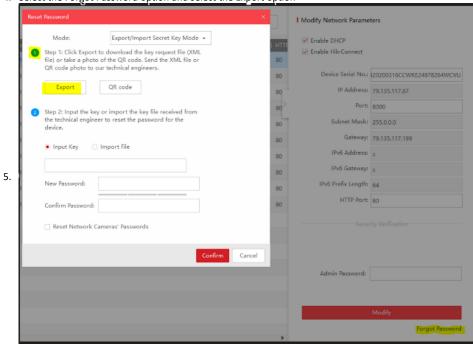
Password Reset - Hikvision NVR\DVR

29 September 2020 10:53

- 1. Open SADP tool
- 2. Find the required DVR/NVR to be reset



4. Select the Forgot Password option and select the Export option



- 6. Now email support.uk@hikvision.com with the exported file attached in the email
- 7. Once you have received the reset file back from Hikvision support, select the required camera forgot password choose option 2 and choose Import file and choose the reset file sent back from Hikvision support and set a new password and confirm when done.

