

Title:	How to enable Hik-Connect service in device	Version:	v1.0	Date:	1/3/2017
Product:	Cameras, NVRs, DVRs	Page:	1 of 5		

Summary

Hik-Connect is a new service introduced by Hikvision which integrates the dynamic domain name service along with alarm push notification service. It provides an easy way for devices to connect to the Internet.

This manual is a guide for users to show them how to enable Hik-Connect service in device.

Discretion

User interface may not be identical to the instructions shown below depending on the product, firmware version. However, the information and settings required to setup Hik-Connect services are similar across all supporting products.

Preparation

Users need to upgrade device to proper firmware that supports Hik-Connect Service.

Title:	How to enable Hik-Connect service in device	Version:	v1.0	Date:	1/3/2017
Product:	Cameras, NVRs, DVRs	Page:	2 of 5		

How to enable Hik-Connect service in device

Hik-Connect function can be enabled via SADP tool, device local GUI (for DVRs/NVRs), device web GUI, iVMS-4500 app and iVMS-4200 client software.

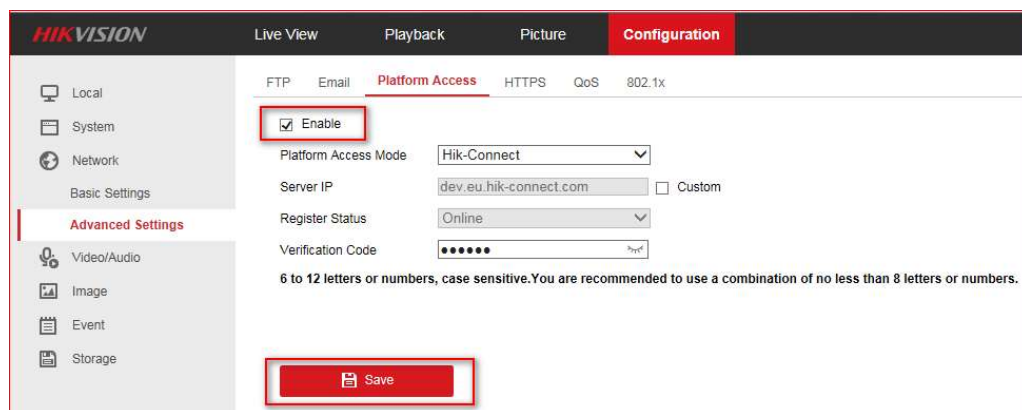
Note:

- 1) The Hik-Connect function is **DISABLED** by default in device.
- 2) For SADP, iVMS-4500 & iVMS-4200, please wait the new version which will be released to support Hik-Connect later, we will update the contents in this document accordingly.

Method 1: Enable Hik-Connect via device web browser

Steps:

- a. Login the device via web browser;
- b. Go to **Configuration > Network > Platform Access** and enable Hik-Connect service by placing a check in the Enable checkbox.



- c. For the first time to use, users need to create a verification code.
 - i. Enter a new verification code and confirm;
 - ii. Read the terms of service;
 - iii. Click **'OK'** to save the settings.

Title:	How to enable Hik-Connect service in device	Version:	v1.0	Date:	1/3/2017
Product:	Cameras, NVRs, DVRs	Page:	3 of 5		

Note

To enable Hik-Connect service, you need to create a verification code or edit the default verification code.

Verification Code

6 to 12 letters or numbers, case sensitive. You are recommended to use a combination of no less than 8 letters or numbers.

Confirm Verification Code

The Hik-Connect service will require internet access. Please read the "[Terms of Service](#)" before enabling the service.

OK

Cancel

- d. Click 'Save' after all settings.

Note:

Users can check or modify the verification code in this page as well.

Method 2: Enable Hik-Connect via device local GUI (for DVRs/NVRs)

Steps:

- a. Enter the device local GUI, go to **Configuration>Network>Platform Access**.
- b. Enable the Hik-Connect service by placing a check in the Enable checkbox.

Configuration

General

Platform Access

PPPOE

DDNS

NTP

Email

NAT

More Settings

Enable

Access Type

Server Address

Enable Stream Encryption

Verification Code

Status

LYSXPR

Offline

QR Code

Enable

Apply

Back

- c. For the first time to use, users need to create a verification code.
 - i. Enter a new verification code;
 - ii. Read the terms of service and check the check box of terms of service;
 - iii. Click 'OK' to save the settings.

Title:	How to enable Hik-Connect service in device	Version:	v1.0	Date:	1/3/2017
Product:	Cameras, NVRs, DVRs	Page:	4 of 5		


Terms of Service

Verification Code

To enable Hik-Connect service, you need to create a verification code or edit the default verification code.

☒ The Hik-Connect service will require internet access. Please read the "Terms of Service" and the "Privacy Statement" before enabling the service.

Please read the "Terms of Service" and the "Privacy Statement" scan the qr code



OK

Cancel

d. Click ‘**Apply**’ after all settings.

Note:

User can check or modify the verification code in this page as well.

Title:	How to enable Hik-Connect service in device	Version:	v1.0	Date:	1/3/2017
Product:	Cameras, NVRs, DVRs	Page:	5 of 5		



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